

Event Record

Summary

Event ID: 6940
Client System: CH-P&R
Event Name: 12-CHPR - T3-01 - CapacityWare Software
Event Description: T3 - Tag-up Team Training
Priority: 3 - Routine
Opened: 9/18/2009
Event Date(s): 9/16/2009 through 9/16/2009
Time: 9:00:00 AM until 12:15:00 PM
Hours: 3.25
Hours from notes: 0
Location: Sargent Building - 1 Franklin
Closed? False

Financials

Invoice Amount: \$0.00
Reimbursable Expense(s): \$0.00
Non-reimbursable Expense(s): \$50.00

Team

Lead: Lacroix, Joseph
Anchor: Lacroix, Elizabeth
In-Room Support/POC: N/A
Team Sponsor: N/A

Attendance

Expected Attendance: 35
Invited: 38
Actual Attendance: 31

LMS Information

LMS Information - MUST DO: (No Data)
LMS Information - PROTECTED: (No Data)
LMS Information - PUBLISHABLE RESULTS: (No Data)

Printing, Publications, and Logistics

PRE/POST Requirements:

Logistics:

A - Normal Event Package - 01 to 09

Models Used: (No Data)

Handouts Used: (No Data)

Film Used: (No Data)

Photography/Recording Completed: 9/15/2009

Tech Manuals Used: None

Event Plan

Data Foundation

(No Data)

Event Lineage

Parent Event(s):

EventID: 6714 CHPR-RGB Strategic Realignment 9/9/2008 - 7/31/2009

Concurrent Event(s):

EventID: 6338 RES I - 1-08 1/15/2008 - 1/17/2008
EventID: 6342 RES II, 1-08 2/11/2008 - 2/15/2008
EventID: 6822 00 - Initial Meeting with Pand R 9/9/2008 - 9/9/2008
EventID: 6823 00-CHPR - Initial Meeting with Leadership Team 9/23/2008 - 9/23/2008
EventID: 6715 01-CHPR - CW Server Installation & Orientation 10/7/2008 - 10/7/2008
EventID: 6747 01-CHPR - Earlyon Decision Meeting w/L-Team 10/9/2008 - 10/9/2008
EventID: 6732 01-1-CHPR - RGB Workshop & Orientation - 1 10/20/2008 - 10/20/2008
EventID: 6733 01-2-CHPR - RGB Workshop & Orientation - 2 10/21/2008 - 10/21/2008
EventID: 6734 01-CHPR - RGB Workshop & Orientation - 3 10/21/2008 - 10/21/2008
EventID: 6744 01-5-CHPR - RGB Workshop & Orientation - 5 10/23/2008 - 10/23/2008
EventID: 6743 01-4-CHPR - RGB Workshop & Orientation - 4 10/23/2008 - 10/23/2008
EventID: 6745 02-CHPR - Data Collection Team - 1 10/28/2008 - 10/28/2008
EventID: 6755 01-6-CHPR - RGB Workshop & Orientation Makeup - 6 10/29/2008 - 10/29/2008
EventID: 6746 01-CHPR - Leadership Team TAG UP 10/30/2008 - 10/30/2008
EventID: 6341 RES I - 4.08 11/4/2008 - 11/6/2008
EventID: 6763 02-CHPR - Data Collection Team - 2 11/13/2008 - 11/13/2008
EventID: 6764 02-CHPR - Data Collection Team - 3 11/18/2008 - 11/18/2008
EventID: 6766 02-CHPR - LMS Transition Workshop 11/19/2008 - 11/19/2008
EventID: 6807 03-CHPR - Survey Distribution, Entry & Validation 12/8/2008 - 12/23/2008
EventID: 6794 03-CHPR - Leadership Team - TAG UP 12/9/2008 - 12/9/2008
EventID: 6811 03-CHPR - Facilitation Team Meeting 12/17/2008 - 12/17/2008
EventID: 6795 03-CHPR - Beliefs Set 12/22/2008 - 12/22/2008
EventID: 6814 Team C - Item 1 - LMS Effectiveness 1/5/2009 - 1/16/2009
EventID: 6796 03-CHPR - LMS Problem Solving Teams Start 1/5/2009 - 1/16/2009
EventID: 6812 Team A - Issue 11 - Written Guidance 1/5/2009 - 1/16/2009
EventID: 6815 Team D - Item 3 - Employee Satisfaction 1/5/2009 - 1/16/2009
EventID: 6813 Team B - Item 5 - Consistent Decisions 1/5/2009 - 1/16/2009
EventID: 6816 Team E - Item 4 - Accurate and Timely Information 1/5/2009 - 1/16/2009
EventID: 6817 04-CHPR - Leadership Team - TAG UP 1/13/2009 - 1/13/2009
EventID: 6818 05 - Data Fair Preparation for Guides 1/23/2009 - 1/23/2009
EventID: 6830 05-CHPR - Data Fair 1 2/3/2009 - 2/3/2009
EventID: 6824 05-CHPR - Data Feedback 2/3/2009 - 2/3/2009
EventID: 6825 05-CHPR - Data Fair 2 2/5/2009 - 2/5/2009
EventID: 6831 05-CHPR - Data Fair 3 (ALL ATTENDANCE) 2/5/2009 - 2/5/2009
EventID: 6826 05-CHPR - Leadership Team TAGUP 2/10/2009 - 2/10/2009
EventID: 6829 05-CHPR - Facilitation Team Data Fair Follow Thru 2/10/2009 - 2/10/2009
EventID: 6892 06-CHPR - Coaching Lab and Planning Session 3/24/2009 - 3/24/2009
EventID: 6893 06-CHPR - Follow-through Planning Meetings 3/24/2009 - 3/27/2009
EventID: 6894 06-CHPR - Initial Team Orientation Meetings 3/30/2009 - 4/3/2009
EventID: 6896 07-CHPR - Workforce Baseline Team Meetings 3/30/2009 - 4/10/2009
EventID: 6887 06-CHPR - Leadership Team Tagup 3/31/2009 - 3/31/2009
EventID: 6895 07-CHPR - Workforce Baseline Team Formations 4/9/2009 - 4/10/2009
EventID: 6922 07- CHPR - Facilitation Team Meeting 4/13/2009 - 4/13/2009
EventID: 6897 07-CHPR - LMS Team Recommendation Presentations 4/20/2009 - 4/24/2009
EventID: 6923 07-CHPR - LMS Assistance Charter 4/24/2009 - 4/24/2009
EventID: 6888 07-CHPR - Leadership Team Tagup 4/28/2009 - 4/28/2009
EventID: 6898 08-CHPR - Team Meetings 5/4/2009 - 5/15/2009
EventID: 6899 08-CHPR - LMS Implementations 5/4/2009 - 5/29/2009
EventID: 6926 08-CHPR - Data Collection Team Meeting - Metrics 5/5/2009 - 5/5/2009

EventID: 6927 08-CHPR - Meeting with Elke Mitchell 5/13/2009 - 5/13/2009
EventID: 6929 08-CHPR - Facilitation Team Meeting 5/14/2009 - 5/14/2009
EventID: 6889 08-CHPR - Leadership Team Tagup 5/19/2009 - 5/19/2009
EventID: 6901 09-CHPR - First LMS Metric Cycle Begins 6/8/2009 - 6/19/2009
EventID: 6900 09-CHPR - Workforce Baseline Team Recommendations 6/8/2009 - 6/19/2009
EventID: 6890 09-CHPR - Leadership Team Tagup 6/30/2009 - 6/30/2009
EventID: 6930 09-CHPR - Meeting with Jim Wilson 7/2/2009 - 7/2/2009
EventID: 6902 10-CHPR - Evaluation Roll-up 7/13/2009 - 7/24/2009
EventID: 6932 CHPR-10 - FAC Meeting 7/23/2009 - 7/23/2009
EventID: 6891 10-CHPR - Leadership Team Tagup 7/28/2009 - 7/28/2009
EventID: 6936 13-CHPR - Scheduling Meeting with Jim Wilson 8/25/2009 - 8/25/2009
EventID: 6937 12-CHPR - T3-00 Overview 9/9/2009 - 9/9/2009

Needed Event(s):

(No Data)

Design Information

Design/Agenda - OMR:

OUTCOMES

Standard 3

METHODS/AGENDA

Pre-session

Photos
Signin
Look for Table with Name.
Truth or Fiction Cards

Setup

Reminder about Photos.

Team Presentation - Katie Finger and Team

CapacityWare™ Software links to this "change event and string of events"

New Introductions (at the wall):

Name, Report to..., Supervise #, What I want MOST in a supervisor.
Briefs...

Check-in

Use of Internet as a resource.

Evaluations of last session - plus

Examination Results

Questions and Answers about Reading Assignment(s) and Exercises

Brief CapacityWare™ Software (CWS) Demonstration(s)

Carry over - In-session Exercise - Evidence (Color) so we'll know what people are looking for.

In-session Table Exercise - Cycle-2 Prioritized.

Next Session, Check-out

Examination and Evaluation

RESOURCES

Transcripts

Evaluation Handouts

Computer, projector, screen, CapacityWare™ Software

T3 Manual

Design/Agenda - Clinic - Went Well: (No Data)

Go most of it done.

Design/Agenda - Clinic - Needs Improvement: (No Data)

Exams need language-simple.

Team Report took twice as long as anticipated.

Withheld "Teams and CapacityWare Software Lecturette" in error.

Failed to observe OUTCOME-for-this-session protocol.

Transcribed Charts

Go to the www.ltodi.com/client-chpr.htm site, click T3, and click Charts on the Event ID Line

Participant Comments:

T3 Tag-up Team Training - Event Evaluations
September 16, 2009

Comment: Seems repetitive of what we've been through this past year.

Suggestion:

Score: 5

Comment: I have always been an upbeat supportive employee and try to see the best in my department which I am very proud of and feel I could call on any of my fellow employees, I feel this process is bringing me down, is on my mind, and is affecting my job at this time.

Suggestion:

Score: 2

Comment: Many positive tools for both personal and professional life.

Suggestion:

Score: 7

Comment: Everyone did a great job! This is good for the department.

Suggestion:

Score: 7

Comment: --

Suggestion:

Score: 7

Comment: I had fun.

Suggestion: Make staff talk.

Score: 8

Comment: --

Suggestion: Should not have recommendation presentations during these trainings. It disrupts the flow of the training and puts too much negative pressure on the presenters.

Score: 6

Comment: I see more open discussion.

Suggestion:

Score: 6

Comment: --

Suggestion: Better session.

Score: 8

Comment: Not really comfortable with the "touchy-feely" emotional stuff.

Suggestion:

Score: 5

Comment: --

Suggestion:

Score: 6

Comment: --
Suggestion:
Score: 4

Comment: --
Suggestion:
Score: 6

Comment: I am finding these sessions to be more interesting the more I learn.
Suggestion: I am unclear what the homework assignments are. If that could be presented clearly...
Score: 8

Comment: Sorry about the last exercise.
Suggestion:
Score: 7

Comment: Again - honesty.
Suggestion:
Score: 7

Comment: People looked lost and no one will speak up.
Suggestion:
Score: 4

Comment: --
Suggestion:
Score: 7

Comment: On our way.
Suggestion: Dumb down language used on test.
Score: 8

Comment: Made me interact with people I usually avoid, which is good.
Suggestion: People regardless of their role, should not be forced to participate. This adds to the confusion and takes away from those who want change. Directions to complete exercises should be given at the same time to the entire group.
Score: 5

Comment: I have missed out on previous meetings so I had to lay catch up today, this kept me out of the loop on some issues. Although I think I am well caught up now.

Suggestion: Honesty comes out in the individual activities, like (wall discussions). It causes discussions during the session. More of them, or actually just continuing them.

Score: 6

Comment: Good information - but did not seem to be much practical application or resolution.

Suggestion: Maybe more frequent relating to real situations.

Score: 6

Comment: Beginning the process of opening up.

Suggestion:

Score: 6

Comment: Interesting breakout sessions.

Suggestion:

Score: 6

Comment: --

Suggestion:

Score: 6

Score Summary: 25 responses. Mode = 6 Mean = 6.2

9	--
8	xxxx
7	xxxxxxx
6	xxxxxxxxxxx
5	xxx
4	xx
3	--
2	x
1	--
0	--

Participant Comments Score: 0

Technology Suggestions:

Best Practice Documentation:

Closed: (No Data)

Notes

None