

Event Record

Summary

Event ID: Q - 6956
Client System: CH-P&R
Event Name: 12-CHPR - T3 - 04 - Capability Capacity
Event Description: T3 - Tag-up Team Training
Priority: 3 - Routine
Opened: 10/27/2009
Event Date(s): 10/28/2009 through 10/28/2009
Time: 9:00:00 AM until 12:00:00 PM
Hours: 3.
Hours from notes: 0
Location: Hampton - Northampton CC
Closed? False

Financials

Invoice Amount: \$0.00
Reimbursable Expense(s): \$0.00
Non-reimbursable Expense(s): \$0.00

Team

Lead: Lacroix, Joseph
Anchor: Lacroix, Elizabeth
In-Room Support/POC: N/A
Team Sponsor: N/A

Attendance

Expected Attendance: 45
Invited: 44
Actual Attendance: 0

LMS Information

LMS Information - MUST DO: (No Data)
LMS Information - PROTECTED: (No Data)
LMS Information - PUBLISHABLE RESULTS: (No Data)

Printing, Publications, and Logistics

PRE/POST Requirements:
Logistics: (No Data)**Models Used:** (No Data)
Handouts Used: (No Data)
Film Used: (No Data)
Photography/Recording Completed: 10/27/2009
Tech Manuals Used: None

Event Plan

Data Foundation

(No Data)

Event Lineage

Parent Event(s): (No Data)

Concurrent Event(s):

(No Data)

Needed Event(s):

(No Data)

Design Information

Design/Agenda - OMR:

OUTCOMES

Improve Relationships - to Improve Information Flow
Learn and Do - to provide new capacity to the organization
Upgrade Accountability - to instill integrity (do as we say we will do - or as we are expected to do)

Understand the difference between Capability and Capacity - Discretionary Effort/Labor

METHODS/AGENDA

5 - Setup

20 - Problem Solving Team Brief out - Written Guidance is available...

5 - Certificate Presentations

15 - Table Introductions

10 - Recap of Orientations - Quantity of Attendees, Quantity of No Shows, Scores, etc.

30 - Check in (open forum about anything)

15 - Break

30 - Reading Assignment by Tables - What are we doing to "Lead People Through the Neutral Zone?"

10 - Lecturette - Capability versus Capacity

- 30 - Wall Exercise with Brief Outs and Discussion:
 - Left Column - What detracts from Capacity?
 - Right Column - What are we doing to reverse the detraction?

10 - Check out

RESOURCES

- Northampton with room set
- T3 Participants
- T3 Manual
- Handouts
 - Truth or Fiction Printout
 - Recap

Design/Agenda - Clinic - Went Well: (No Data)

Design/Agenda - Clinic - Needs Improvement: (No Data)

Transcribed Charts

On line at www.ltodi.com/client-chpr.htm

Participant Comments:

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 8

Value Remark:
Suggestions:
Value Score: 7

Value Remark:
Suggestions:
Value Score: 8

Value Remark:
Suggestions:
Value Score: 7

Value Remark:
Suggestions: Use simple vocabulary.

Value Score: 5

Value Remark:
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 7

Value Remark: I don't speak out as much any more because I'm getting feedback that says I'm causing new problems. Not to mention I have enemies now, when I always avoided that.
Suggestions:
Value Score: 7

Value Remark: I wish this type of meeting/trainin was offered to other groups asside from LMT and LMS. This information is valuable and being in attendance here today helped me to understand the process better and speak to managers/supervisors I would only speak to in an elevator OR at a Divisional meeting.
Suggestions: Offer these trainings to workers as well as supervisors.
Value Score: 9

Value Remark: Informative and interesting! Thumbs Up!
Suggestions:
Value Score: 7

Value Remark: I feel certain LMT says what you want to hear - Then act differently when they walk out the door - AND - no respect for others.
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 9

Value Remark: This one was better than others.
Suggestions:
Value Score: 7

Value Remark: Very good interaction with entire group. Great wall exercise.
Suggestions:
Value Score: 8

Value Remark:
Suggestions:
Value Score: 6

Value Remark: Very informative Session. Positive vibe into view.
Suggestions: Food seems to help!!!
Value Score: 7

Value Remark:
Suggestions:
Value Score: 4

Value Remark:
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 5

Value Remark:
Suggestions:
Value Score: 8

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 7

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 6

Value Remark:
Suggestions:
Value Score: 8

Value Remark:
Suggestions:
Value Score: 9

Score: Quantity:
9 ====(3)
8 ===== (5)
7 ===== (8)

6 ===== (8)
5 ===== (7)
4 =

Recap:

Mean: 6.5
Mode: Bimodal at 6 and 7.

Commitment Scores (scrambled from above):

Score: Quantity:
9 ===== (6)
8 ===== (4)
7 ===== (5)

6 ===== (6)
5 ===== (3)
4 ===== (1)
3 ===== (2)

Recap:

Mean: 6.7
Mode: Bimodal: 6 and 9.

Unaccounted: 5 - provided a Value Score but not a Commitment Score.

Participant Comments Score: 6.5

Technology Suggestions:

Best Practice Documentation:

Closed: (No Data)