

# Event Record

## Summary

**Event ID:** Q-6958  
**Client System:** CH-P&R  
**Event Name:** 14-CHPR - T3 - 06 - RGB and RGB-MTT  
**Event Description:** T3 - Tag-up Team Training  
**Priority:** 3 - Routine  
**Opened:** 11/13/2009  
**Event Date(s):** 11/18/2009 through 11/18/2009  
**Time:** 9:00:00 AM until 12:00:00 PM  
**Hours:** 3.  
**Hours from notes:** 0  
**Location:** Hampton Sandy Bottom  
**Closed?** False

## Financials

**Invoice Amount:** \$0.00  
**Reimbursable Expense(s):** \$0.00  
**Non-reimbursable Expense(s):** \$0.00

## Team

**Lead:** Lacroix, Joseph  
**Anchor:** Lacroix, Elizabeth  
**In-Room Support/POC:** N/A  
**Team Sponsor:** N/A

## Attendance

**Expected Attendance:** 45  
**Invited:** 44  
**Actual Attendance:** 31

## LMS Information

**LMS Information - MUST DO:** (No Data)  
**LMS Information - PROTECTED:** (No Data)  
**LMS Information - PUBLISHABLE RESULTS:** (No Data)

## Printing, Publications, and Logistics

### PRE/POST Requirements:

#### Logistics:

A - Normal Event Package - 01 to 09

**Models Used:** (No Data)

**Handouts Used:** (No Data)

**Film Used:** Charts at client CHART online

**Photography/Recording Completed:** 10/27/2009

**Tech Manuals Used:** None

## Event Plan

### Data Foundation

(No Data)

### Event Lineage

#### Parent Event(s):

EventID: 6714 CHPR-RGB Strategic Realignment 9/9/2008 - 7/31/2009

#### Concurrent Event(s):

EventID: 6338 RES I - 1-08 1/15/2008 - 1/17/2008  
EventID: 6342 RES II, 1-08 2/11/2008 - 2/15/2008  
EventID: 6822 00 - Initial Meeting with Pand R 9/9/2008 - 9/9/2008  
EventID: 6823 00-CHPR - Initial Meeting with Leadership Team 9/23/2008 - 9/23/2008  
EventID: 6715 01-CHPR - CW Server Installation & Orientation 10/7/2008 - 10/7/2008  
EventID: 6747 01-CHPR - Earlyon Decision Meeting w/L-Team 10/9/2008 - 10/9/2008  
EventID: 6732 01-1-CHPR - RGB Workshop & Orientation - 1 10/20/2008 - 10/20/2008  
EventID: 6734 01-CHPR - RGB Workshop & Orientation - 3 10/21/2008 - 10/21/2008  
EventID: 6733 01-2-CHPR - RGB Workshop & Orientation - 2 10/21/2008 - 10/21/2008  
EventID: 6743 01-4-CHPR - RGB Workshop & Orientation - 4 10/23/2008 - 10/23/2008  
EventID: 6744 01-5-CHPR - RGB Workshop & Orientation - 5 10/23/2008 - 10/23/2008  
EventID: 6745 02-CHPR - Data Collection Team - 1 10/28/2008 - 10/28/2008  
EventID: 6755 01-6-CHPR - RGB Workshop & Orientation Makeup - 6 10/29/2008 - 10/29/2008  
EventID: 6746 01-CHPR - Leadership Team TAG UP 10/30/2008 - 10/30/2008  
EventID: 6341 RES I - 4.08 11/4/2008 - 11/6/2008  
EventID: 6763 02-CHPR - Data Collection Team - 2 11/13/2008 - 11/13/2008  
EventID: 6764 02-CHPR - Data Collection Team - 3 11/18/2008 - 11/18/2008  
EventID: 6766 02-CHPR - LMS Transition Workshop 11/19/2008 - 11/19/2008  
EventID: 6807 03-CHPR - Survey Distribution, Entry & Validation 12/8/2008 - 12/23/2008  
EventID: 6794 03-CHPR - Leadership Team - TAG UP 12/9/2008 - 12/9/2008  
EventID: 6811 03-CHPR - Facilitation Team Meeting 12/17/2008 - 12/17/2008  
EventID: 6795 03-CHPR - Beliefs Set 12/22/2008 - 12/22/2008  
EventID: 6796 03-CHPR - LMS Problem Solving Teams Start 1/5/2009 - 1/16/2009  
EventID: 6812 Team A - Issue 11 - Written Guidance 1/5/2009 - 1/16/2009  
EventID: 6814 Team C - Item 1 - LMS Effectiveness 1/5/2009 - 1/16/2009  
EventID: 6815 Team D - Item 3 - Employee Satisfaction 1/5/2009 - 1/16/2009  
EventID: 6816 Team E - Item 4 - Accurate and Timely Information 1/5/2009 - 1/16/2009  
EventID: 6813 Team B - Item 5 - Consistent Decisions 1/5/2009 - 1/16/2009  
EventID: 6817 04-CHPR - Leadership Team - TAG UP 1/13/2009 - 1/13/2009  
EventID: 6818 05 - Data Fair Preparation for Guides 1/23/2009 - 1/23/2009  
EventID: 6830 05-CHPR - Data Fair 1 2/3/2009 - 2/3/2009  
EventID: 6824 05-CHPR - Data Feedback 2/3/2009 - 2/3/2009  
EventID: 6831 05-CHPR - Data Fair 3 (ALL ATTENDANCE) 2/5/2009 - 2/5/2009  
EventID: 6825 05-CHPR - Data Fair 2 2/5/2009 - 2/5/2009  
EventID: 6829 05-CHPR - Facilitation Team Data Fair Follow Thru 2/10/2009 - 2/10/2009  
EventID: 6826 05-CHPR - Leadership Team TAGUP 2/10/2009 - 2/10/2009  
EventID: 6892 06-CHPR - Coaching Lab and Planning Session 3/24/2009 - 3/24/2009  
EventID: 6893 06-CHPR - Follow-through Planning Meetings 3/24/2009 - 3/27/2009  
EventID: 6896 07-CHPR - Workforce Baseline Team Meetings 3/30/2009 - 4/10/2009  
EventID: 6894 06-CHPR - Initial Team Orientation Meetings 3/30/2009 - 4/3/2009  
EventID: 6887 06-CHPR - Leadership Team Tagup 3/31/2009 - 3/31/2009  
EventID: 6895 07-CHPR - Workforce Baseline Team Formations 4/9/2009 - 4/10/2009  
EventID: 6922 07- CHPR - Facilitation Team Meeting 4/13/2009 - 4/13/2009  
EventID: 6897 07-CHPR - LMS Team Recommendation Presentations 4/20/2009 - 4/24/2009  
EventID: 6923 07-CHPR - LMS Assistance Charter 4/24/2009 - 4/24/2009  
EventID: 6888 07-CHPR - Leadership Team Tagup 4/28/2009 - 4/28/2009  
EventID: 6898 08-CHPR - Team Meetings 5/4/2009 - 5/15/2009  
EventID: 6899 08-CHPR - LMS Implementations 5/4/2009 - 5/29/2009

EventID: 6926 08-CHPR - Data Collection Team Meeting - Metrics 5/5/2009 - 5/5/2009  
 EventID: 6927 08-CHPR - Meeting with Elke Mitchell 5/13/2009 - 5/13/2009  
 EventID: 6929 08-CHPR - Facilitation Team Meeting 5/14/2009 - 5/14/2009  
 EventID: 6889 08-CHPR - Leadership Team Tagup 5/19/2009 - 5/19/2009  
 EventID: 6901 09-CHPR - First LMS Metric Cycle Begins 6/8/2009 - 6/19/2009  
 EventID: 6900 09-CHPR - Workforce Baseline Team Recommendations 6/8/2009 - 6/19/2009  
 EventID: 6890 09-CHPR - Leadership Team Tagup 6/30/2009 - 6/30/2009  
 EventID: 6930 09-CHPR - Meeting with Jim Wilson 7/2/2009 - 7/2/2009  
 EventID: 6902 10-CHPR - Evaluation Roll-up 7/13/2009 - 7/24/2009  
 EventID: 6932 CHPR-10 - FAC Meeting 7/23/2009 - 7/23/2009  
 EventID: 6891 10-CHPR - Leadership Team Tagup 7/28/2009 - 7/28/2009  
 EventID: 6936 13-CHPR - Scheduling Meeting with Jim Wilson 8/25/2009 - 8/25/2009  
 EventID: 6937 12-CHPR - T3-00 Overview 9/9/2009 - 9/9/2009  
 EventID: 6940 12-CHPR - T3-01 - CapacityWare Software 9/16/2009 - 9/16/2009  
 EventID: 6942 12-CHPR - T3 - 02 - Systemic Evaluation 9/30/2009 - 9/30/2009  
 EventID: 6945 12-CHPR - T3-03 - Roles 10/14/2009 - 10/14/2009  
 EventID: 6946 13-CHPR - Orientation 1 10/19/2009 - 10/19/2009  
 EventID: 6947 13-CHPR - Orientation 2 10/19/2009 - 10/19/2009  
 EventID: 6948 13-CHPR - Orientation 3 10/20/2009 - 10/20/2009  
 EventID: 6949 13-CHPR - Orientation 4 10/20/2009 - 10/20/2009  
 EventID: 6950 13-CHPR - Orientation 5 10/21/2009 - 10/21/2009  
 EventID: 6951 13-CHPR - Orientation 6 10/21/2009 - 10/21/2009  
 EventID: 6953 13-CHPR - Orientation 8 10/22/2009 - 10/22/2009  
 EventID: 6952 13-CHPR - Orientation 7 10/22/2009 - 10/22/2009  
 EventID: 6954 13-CHPR - Orientation 9 10/23/2009 - 10/23/2009  
 EventID: 6955 13-CHPR - Orientation 10 10/23/2009 - 10/23/2009  
 EventID: 6999 14-CHPR - RGB Orientation 11/3/2009 - 11/3/2009  
 EventID: 7008 14 - CHPR - Makeup Orientation 11 11/10/2009 - 11/10/2009  
 EventID: 7007 14 - CHPR - Makeup Orientation 12 11/12/2009 - 11/12/2009  
 EventID: 7019 14-CHPR - RGB Certification 11/16/2009 - 11/20/2009  
 EventID: 6959 15-CHPR - T3 - 07 - Organization Transitions 12/2/2009 - 12/2/2009

**Needed Event(s):**

(No Data)

**Design Information**

**Design/Agenda - OMR:**

**OUTCOMES**

Improve Relationships - in the session and in the workplace.

Learn and Do - to begin taking actions in the workplace that are recognizable and different.

Upgrade Accountability - to reach acceptable levels of reliability across the LMS.

Understand the features of RGB Technology and how it can be used to improve performance.

**METHODS/AGENDA**

5 Minutes - Wait

7 Minutes - Setup

20 Minutes - Q4 Dyadic Introductions -

1. Blue - Create a list of five to seven Positive Future Statements ... that if true would define your Department culture.
2. Green - Exchange ONE BIG WISH for "your" future.
3. Red - Create a usable definition of INTEGRITY.

15 Minutes - Follow through to Introductions ...

1. Post as Potential Q4 "Vision" Statements.
2. Remember and consider "sameness" ask others over the course of our time together.
3. Post as a potential VALUE statement.

8 Minutes - Process Insights from Introductory Exercise.

30 Minutes - Produce a List of Primary Responsibilities on the MTT Form.

10 Minutes - Break at about 85 Minutes past start

10 Minutes - Checkin (Facilitation Team)

20 Minutes - Lecturette - RGB-MTT and the impact on individual and organizational performance.

30 Minutes - MSF Review/Distribution AND Proposed December Survey Items Generated by Element

20 Minutes - LMT Time

10 Minutes - Next Steps - Exam - Evaluation

## RESOURCES

**Design/Agenda - Clinic - Went Well:** (No Data)

**Design/Agenda - Clinic - Needs Improvement:** (No Data)

## Transcribed Charts

(No Data)

## Participant Comments:

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Value Remarks:

Suggestions:

Value Score: 7

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Value Remarks:

Suggestions:

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Value Score: 7

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Value Remarks: Learning about the gems... really paying attention to why/how they are used. I'm encouraged to do more to accomplish the task outside of the RGB Sessions.

Suggestions:

Value Score: 7

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Value Remarks: We need to all agree to agree on something important.

Suggestions:

Value Score: 6

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Value Remarks: Good to know that having a good mixture of R-G-B on a team is helpful.

Suggestions: It appears that for whatever the reason, people don't know or are unable to follow what is going on. Every time there is a wall exercise people walk up to it and don't know what to do. It would be helpful to find out why people are not able to understand what is going on.

Value Score: 7

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Value Remarks: Future vision session was interesting.

Suggestions:

Value Score: 8

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Value Remarks: Some members of the HPR Dept. during today's assignment wrote out their thoughts of what a high-function organization would be like in five years. The actions being taken by those individuals does not seem to be matching up with what they would like to see in the future. My question is, are they retiring?

Suggestions:

Value Score: 8

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Value Remarks: Very good value. Keep T3!! Heat is on!

Suggestions: Start on time! Keep T3 going. We are building relationships. Where are the staff?

Value Score: 7

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Value Remarks: I think it reduces the value of the event when part of the LMT are not here to be a part of it. It seems that people who need to be involved the most are missing key points brought up in the meetings.

Suggestions:

Value Score: 7

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Value Remarks: Great exam questions! Easiest out of all of them we had so far. Thanks for the goodies; people are coming together!

Suggestions:

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Value Score: 8

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Value Remarks:  
Suggestions:  
Value Score: 8

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Value Remarks: Will be very valuable for everyone to have an increased understanding of RGB.  
Suggestions:  
Value Score: 7

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Value Remarks: Seems we are on the same wave length.  
Suggestions:  
Value Score: 7

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Value Remarks: Great interaction with facilitators. Group work.  
Suggestions:  
Value Score: 8

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Value Remarks: Love MTT. I think people learned alot about it.  
Suggestions:  
Value Score: 9

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Value Remarks: A little lower energy. Subject matter a little vague.  
Suggestions: Need some practical relation.  
Value Score: 6

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Value Remarks: I believe this meeting was more pleasant that other sessions, with the exception of one individual who felt he didn't need to know anything about his people.  
Suggestions:  
Value Score: 9

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Value Remarks:  
Suggestions:  
Value Score: 4

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Value Remarks:  
Suggestions: The beads are getting out of control.  
Value Score: 3

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Value Remarks:

Suggestions: Giving honest answers should never provoke an attitude toward a fellow employee. That will cause a loss in respect that your company receives! Guarantee it already has.

Value Score: 2

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Value Remarks: Again drama!

Suggestions:

Value Score: 2

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Value Remarks: Great meeting today.

Suggestions: Keep the interaction 1/1 or smaller groups.

Value Score: 9

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Score Quantity

9 ===(3)

8 =====(5)

7 =====(8)

6 ===(6)

5

4 =(1)

3 =(1)

2 ===(2)

1

0

Missing =====(13)

Mode: 7

Mean: 6.6

**Participant Comments Score: 6.6**

**Technology Suggestions:**

**Best Practice Documentation:**

**Closed:** (No Data)

## Notes

None