

## Shout Out – June 2, 2011

**TWITTER @RGBPROZONE:** Counter SALEs up, thanks CW Users! Planning Andrea's Reunion in July to get more synergy, date TBD. Working on RGB Language sets. New CW.

**Counter SALE complete.** The Spring SALE is completed. We rarely know when and how much the software is being used until counters are purchased or our Internet forwarding service gives us a clue. It is gratifying to know that workshops seem to be conducted out of our sight and knowledge. That is where we have always wanted this technology to be. Thank you all for using what we've created together.

**Andrea's Reunion.** Last July we met at Andrea's Restaurant to get some ideas that would help us with the *RoadShow* concept. Ten people attended. We had lunch on the Goose, and ideas flew onto sheets of easel paper faster than we ever imagined. The common thread centered on social networking options that we had not considered. YOU were right on! As many of you know we've been working diligently but have just begun to tap this resource. We want more ideas and the Goose is ready to buy lunch once more! We're looking at the third or fourth week of July. We'd like to announce the date ASAP, so if you have suggestions for a date-range let us know. It would be unlikely that we'd all be available on a certain date for lunch, but we'll try to accommodate when possible.

**RGB Language – “What did you mean when you said that?”** We've known that the language of RGB has created more than one incident of confusion! We (Elizabeth and I) have unraveled a list of choice “RGB Confusionisms” that we're trying to finalize. To give you an example, just this morning I asked, “What do you mean by multi-tasking?” Her response took me by surprise, “Doing more than one thing at a time!” she said. Her example was the number of printers she can keep busy as we prepare for a workshop. “What else could it possibly mean?” she added. The difference was subtle, but my response was, “To do one thing that can be used in several ways.” I tend to think first of a template that, with minor modifications can be used for multiple applications. For years we've disagreed over these simple misunderstandings. At least part of the evidence has been on the RGB Brief Out sheets all along. I've been mistaken in thinking that some items didn't belong on the list of a particular color group. Exploring more deeply I've come to believe that the meaning has eluded me on more than one occasion. Help us get it straight, please! **QUESTION:** What RGB Language meanings have surfaced in your work? Let us know as we compile a consolidated list.

**New CapacityWare Software.** Many already know that as we visit CW Users we're installing a new executable. Many of the improvements we've been able to make ourselves and not bother a programmer (\$\$\$\$). Two initiatives have woven their way into the new version: extensive use of Internet links, and “hover help messages” – you know, that little yellow note that comes up when you hover the pointer over some onscreen object. It tells you something about what that object is used for, thus giving you a hint before you use it when needed. Finally, the documentation for *CapacityWare* has always focused on the mechanics of the menu screens. I've devoted too little attention until now to “Why and How” the system can help organize organization development work. That won't be embedded in the software but the link will be.