

Measurement Techniques

Organizational Level:

Surfacing Organizational Issues
Change Initiative Progress Metrics
Strategic Planning Support
Financial Monitoring

Traditional Employee Opinion Survey
Progress Tracking Toward Vision/Goals
Workforce Strategy Development
Return-on-Investment

Operating Level:

Capacity Development
Multi-source Feedback
Project Management
Customer Feedback
Event Effectiveness
Systemic Influences
RGB Compatibility Assessments

Prioritizing Best Practice Initiatives
360° Feedback
Status Reporting by Exception/Flag
Customer Satisfaction Indicators
Classroom (or other event) Evaluations
"Live" Design
Work Group Workload/Talent Balance

Individual Level:

Coaching
Professional Development Status
RGB Compatibility Assessments
Attendance/Participation Records

One-on-one Comparative Results
Individual Development Planning (IDP)
Optimizing Task and Team Performance
Vision/Goal Attainment Tracking

Universal Applications:

Contact Lists
Demographics
Best Practices
Technology Integration
Embedded Internet Links

Mailing, e-mailing, participation
Pinpointing Remediation
Design Assistance
Unified Approach
Availability of up-to-date information