

**Feel more productive when *doing* rather than when *planning to do*.**

**Prefer specific and measurable priorities supported by clearly defined objectives.**

**Prefer incremental change rather than dramatic shifts.**

**Want to know *how* outcomes will be reached.**

**Looks for new and different ways to do things.**

**Prefers an approach to change that provides for flexibility within a broad field of options**

**Like little or no direction – broad concepts, such as outcomes, vision and values provide adequate direction.**

**Although it matters how something is done, more important is the impact it has on people.**

**Rather work in a small group.**

**Working with a large group makes me feel like I get more done.**

**Things are rarely one way or the other. Most of the time thinking of a new way is better.**

**There are lots of ways to do anything. Whatever works best at the time is right.**

**There is only one best way to do something. Making a list of things to do works well for me.**

**I'd rather work alone.  
"Get out of my way and let me do it."**

**Things seem clear; they are either right or wrong, good or bad. There is little room for error.**

**I see both sides of an argument and worry more about the relationship than the issue.**

**New and different is valued and sought.**

**Risk is desirable.**

**Encourage breaking rules and asking later for forgiveness.**

**Opinions are highly valued, sometimes more than facts.**

### **Decisions**

**Make quickly, fact based, rely on previous experience.**

### **Decisions**

**See both sides; easily sway from one position to another.**

### **Decisions**

**Make slowly consider many alternatives, build support for implementation**

### **Planning**

**Short-range, cyclical; focused on reality of the present.**

### **Planning**

**Intermediate range, anticipate probabilities.**

### **Planning**

**Long range; imagine many possibilities.**

### **Relationships**

**Prefer one-on-one; predictable interactions.**

### **Relationships**

**Act as catalyst for connections; involve people, create comfort and good feelings.**

### **Relationships**

**Desires multiple simultaneous agendas with colleagues and friends.**

### **Situational Structures**

**Well-defined, unambiguous structure, organized and orderly processes.**

## **Situational Structures**

**Like clarity, find firm limits/  
boundaries helpful; desire  
framework for understanding.  
Situational Structure**

**Find structure confining. need**

### **Activities**

**Support thoroughness, checklists,  
dealing with details, making things  
happen.**

### **Activities**

**Inventive, inspiring buy-in,  
figuring out why, creating.**

### **Change**

**Why fix it if its not broken.**

**Highly value accuracy and  
attention to detail.**

## **Situational Structure**

**Find structure confining, need  
room for spontaneity and  
serendipity.**

### **Activities**

**Bridging gaps, applying concepts,  
sharing information affirming  
people,**

### **Change**

**Change is always good.**

### **Change**

**Little bit of change goes a long  
way.**

**Tend to work efficiently, being  
task oriented.**

**Relationship-driven, curious,  
focused on a mid-range time  
frame.**

**A steady course is valued and  
caution respected.**

**Quietly bend the rules.**

**Explore issues to get all points of  
view.**

**Decisions are formed quickly and  
changed quickly.**

**Decisions often have multiple  
options to increase the chance for  
success.**

**Tried and true processes are  
preferred.**

**Facts and quantifiable data are  
highly valued.**

**Make rules and adhere to them.**

**Stability is desired.**